



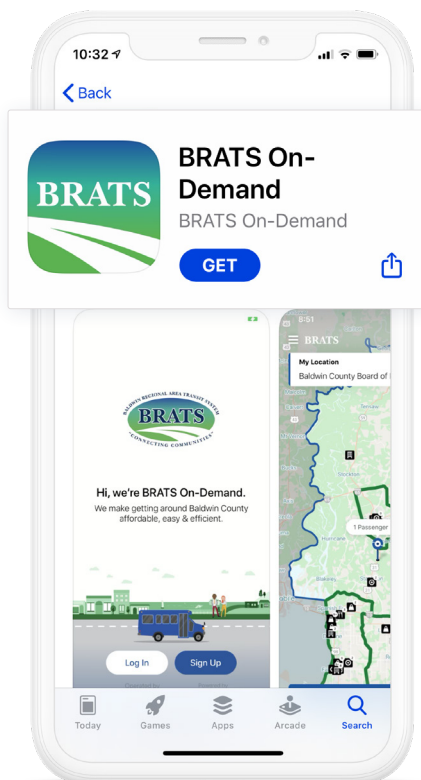
How to book a ride.

# Everything you need to know about the app.

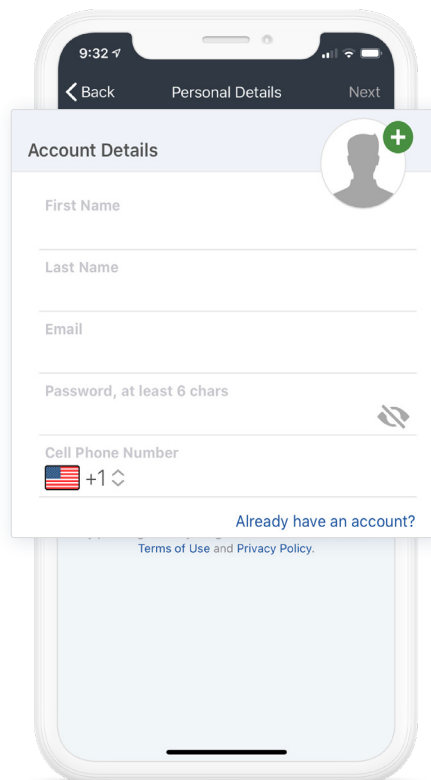
Welcome to BRATS On-Demand! We're so glad you're here. We put together a few steps to help get you on board in a jiffy. All areas across the zone let you pre-schedule rides. Some also let you book within minutes of when you're ready to leave.

For more info, visit [ridebrats.com](https://ridebrats.com)

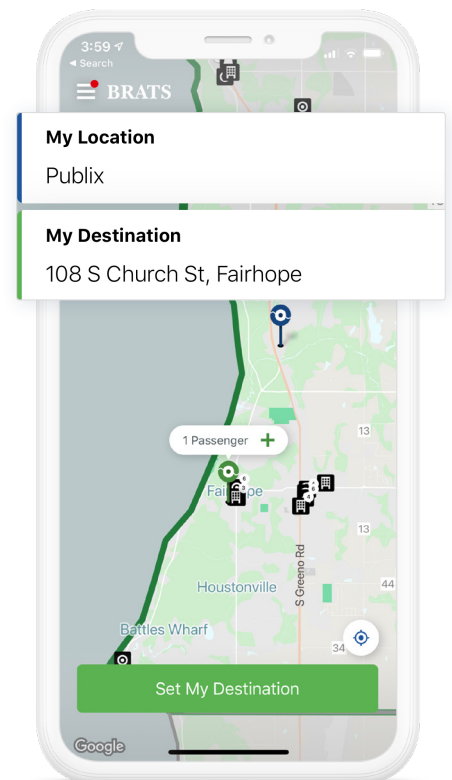
- 1** Search **BRATS On-Demand** in the **App Store** or **Google Play Store** and tap the download icon.



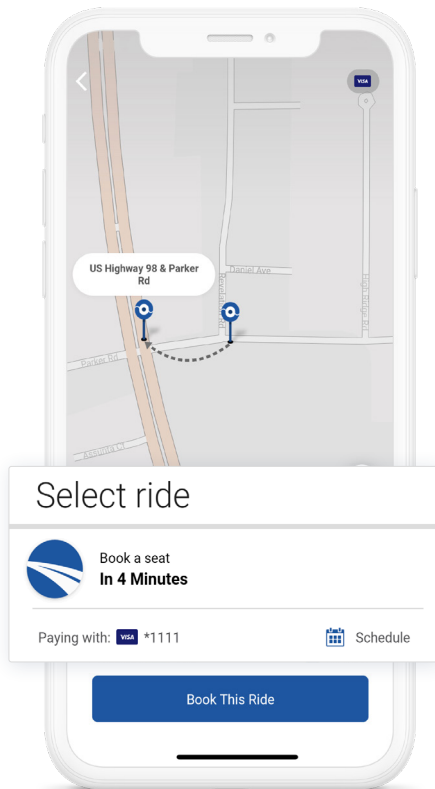
- 2** Open the app, press **Sign Up**, and enter your personal info.



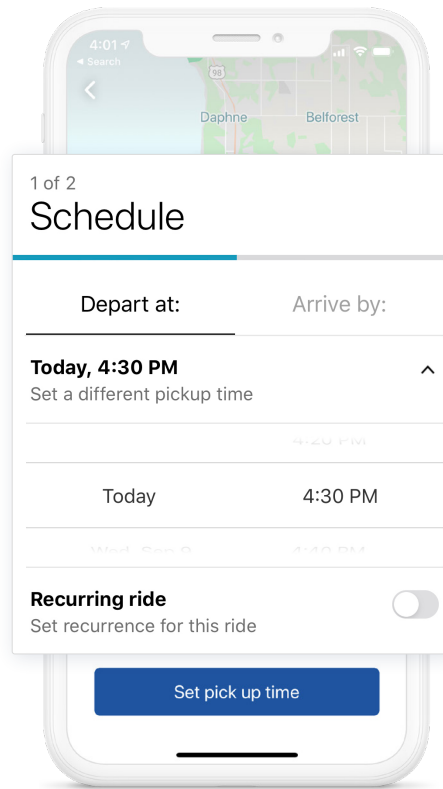
- 3** Enter your pickup and dropoff addresses.



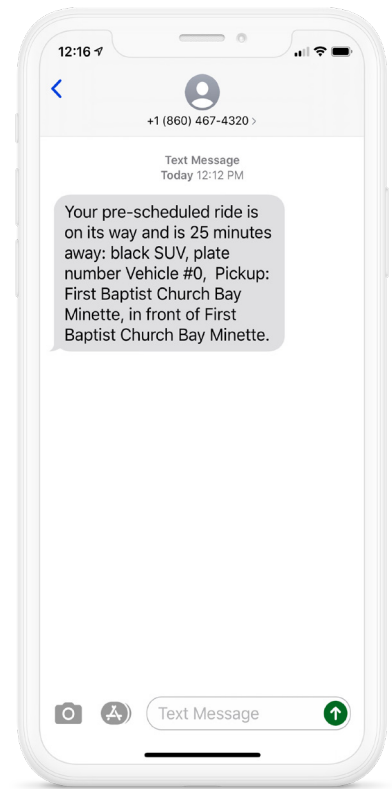
- 4 If you want to leave right away, tap **Book a seat** and proceed to step 8. Otherwise, hit **Schedule** in the bottom right corner.



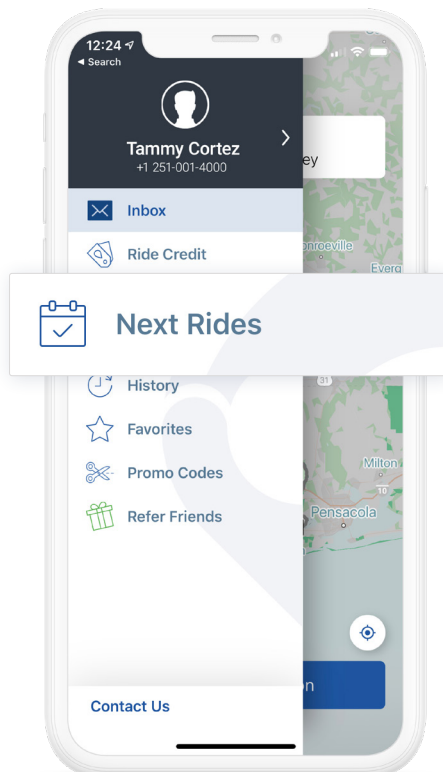
- 5 Choose when you want to depart/arrive, plus how often you want this trip to recur.



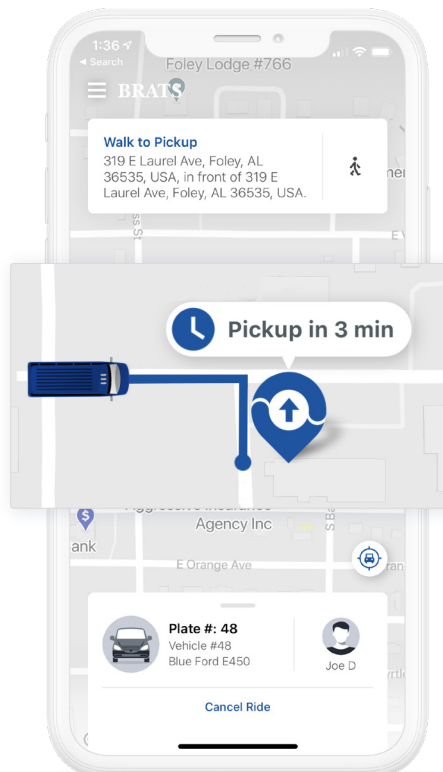
- 6 If you pre-scheduled your ride, we'll send a reminder right before your driver is set to pick you up.



- 7 Manage all your upcoming rides in the **Next Rides** section of the rider app menu.



- 8 When your ride is nearby, meet your driver at the pickup location.



If you don't have a smartphone, call (251) 972-6817 to get set up.

Have questions? Email us at: [bratsbooking@baldwincountyal.gov](mailto:bratsbooking@baldwincountyal.gov)